

VISITOR TRANSPORTATION SYSTEM SURVEY RESULTS

VTS ID: 53

Page 1 of 3

Name of the NPS Unit:	Rocky Mountain National Park			VTS Group:	Surface
Name of VTS:	Bear Lake Visitor Transportation System			NPS Region:	Rocky Mountain
Respondent's Name:	Kurt Oliver			Annual Visitors:	2,923,755
Respondent's Title:	Thompson River District Ranger				
Respondent's Phone:	(970) 586-4707	Fax:	(970) 586-1310	E-mail:	

Section 1: How is the VTS Service Provided?

1.1 In what year VTS service first provided?	1978	1.6a Contract Term (years):	5
1.2 Who currently manages the VTS service?	Contractor	1.6b Contract Start Date:	6/1/96
1.3 Who currently operates VTS service?	Contractor	1.6c Contract End Date:	9/1/00
1.5a Concessioner Name:	Centennial Bus Charters, Inc.		
1.5b Concessioner Address:	8265 S. Krameria Way, Englewood, CO. 80112		
1.5c Concessioner Telephone:	(303) 850-0250		

Section 2: What Kind of VTS Service is Provided and what is the Frequency and Performance of the VTS?

2.1 What type of vehicles are used to operate the VTS Service?

2.2 Does the VTS service always operate along a fixed or consistent route or routes?

2.3 What are the names, round trip mileage, trips per day, % peak season trips in which vehicles are (1) filled to capacity, (2) beyond capacity and riders are left behind, and (3) operate on time (within 5 minutes of scheduled time)? (See Table B for service frequency per day of the week).

Route	Route Mileage	Peak Season Trips per Day	Off Peak Season Trips per Day	Percent Capacity Trips	Percent Refused Trips	Percent Ontime Trips
Conv. Bus / Bear Lake	9	35	16	60	20	98
Conv. Bus / Moraine Park	15	9	0	5	5	99

2.4 If not a fixed route, How is the path of the VTS route determined?

2.5 Times per season that VTS service failed to operate due to an equipment shortage?

2.6 Times per season that VTS service failed to operate due to an operator shortage?

Section 3: What is the Purpose of the VTS Service?

3.1 Is the VTS the sole means of public access into the park or park unit?

3.2 Rate each of the following attributes as to their degree of relevance to the VTS Service:

Visitor Enhancement Rating:	Low	Cost Effectiveness Rating:	High
Resource Protection Rating:	High	Sustainability Rating:	Low

3.3 What is the primary purpose of VTS?

Section 4: When Does the VTS Service Operate?

4.1 Is the service year around?	<input type="text" value="No"/>	Current Year Start Date:	6/15/96	Next Year Start Date:	6/14/97
		Current Year End Date:	9/29/96	Next Year End Date:	9/28/97
4.2 Peak Demand Start Date:	7/4/96	Low Demand Start Date:	6/15/96		
Peak Demand End Date:	8/18/96	Low Demand End Date:	7/3/96		

Section 5: How Does the VTS Service Operate?

5.1 Does the VTS Operate on a fixed schedule?	<input type="text" value="Yes"/>	If No, Describe How Trips are Determined:	<input type="text"/>
5.2 Is Schedule Adjusted Weekly?	<input type="text" value="No"/>	5.4 Is Schedule Provided to Operators?	<input type="text" value="Yes"/>
5.3 Is Schedule Adjusted Daily?	<input type="text" value="Yes"/>	5.5 Is Schedule Available to Visitors?	<input type="text" value="Yes"/>

Section 6: What is the VTS Rolling Stock?

6.1 Who provides the vehicle/vessel equipment?

VISITOR TRANSPORTATION SYSTEM SURVEY RESULTS

VTS ID: 53

Page 2 of 3

6.2 Total Fleet Size: 6.3 Number of vehicles or vessels operated in service at a single time? 6.4 Do any vehicles employ alternative fuels? Alternative Fuel Type:

Equipment Number	Maker of Vehicle or Vessel	Model	Registry (Vessels)	Year	Annual Mileage	Fuel	Owner	Condition (See Note)
1	GMC	School Bus		1985		Gas	Contractor	3
2	GMC	School Bus		1984		Gas	Contractor	3
3	GMC	School Bus				Gas	Contractor	3
4	Chevrolet	School Bus		1986		Gas	Contractor	3
5	GMC	School Bus		1986		Gas	Contractor	3
6	GMC	School Bus		1984		Gas	Contractor	3
7	Ford	School Bus		1975		Gas	Contractor	3
8	Chevy	School Bus		1986		Gas	Contractor	3

Note: Condition = 1 (Excellent) to 5 (Very Poor)

Section 7: What Facilities Does the VTS Use?

7.1 Is there an inventory of VTS facilities?

7.2 Who owns the VTS facilities?

Facility Name	Year Built	Ownership	Maintenance	Condition (See Note)
Bear Lake Kiosk	1993	NPS	NPS	1
Bear Lake VTS Shelter	1978	NPS	NPS	2
Lower VTS Lot Kiosk	1978	NPS	NPS	3
Shuttle Bus Signs	1978	NPS	NPS	2

Note: Condition = 1 (Excellent) to 5 (Very Poor)

Section 8: Who Uses the VTS Services?

8.1 Are passenger counts kept regularly?

If so, how often are the counts made?

8.2 Please provide the average daily number of passenger boardings

Fiscal Year	Peak Season Daily Boardings	Off Peak Season Daily Boardings	Annual Boardings
FY 1996	2400	855	160273
FY 1995	2102	615	134284
FY 1994	2183	1276	143513
FY 1993	2143	908	139308
FY 1992	2287	1235	151347

Section 10: How Much is Charged for Using the VTS Service?

10.1 Is a Fare charged to use the VTS Service? 10.2 Does Fare vary according to Season, day of week or time of year? 10.3 Does Fare Vary between adults and children?

10.4 Please Provide Fares for the VTS System

	Peak Season				Off Season			
	Peak Day		Off Peak Day		Peak Day		Off Peak Day	
	Adults	Children	Adults	Children	Adults	Children	Adults	Children
Conv. Bus / Bear Lake								
Conv. Bus / Moraine Park								

VISITOR TRANSPORTATION SYSTEM SURVEY RESULTS

VTS ID: 53

Page 3 of 3

Section 11: What are the Revenue and Operating Costs for the VTS Service?

11.2 Does NPS financially support the VTS in any way?

Yes

11.3 Does NPS or Treasury receive payment from VTS Contractor/Concessioner?

No

11.3 Basis for Payments Received:

Percent of Gross Revenues:

11.3 Other Basis for Payments Received:

11.4 Does VTS receive funds from sources other than NPS?

No

Please provide Operating Revenue, Cost, Funding Sources:

Revenue/Cost	FY 1996	FY 1995	FY 1994	FY 1993	FY1992
Fare Revenue	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Operating Cost	\$107,566.00	\$118,071.00	\$110,769.00	\$102,497.00	\$103,570.00
Concessioner Fees	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NPS Support for VTS	\$107,566.00	\$118,071.00	\$110,769.00	\$102,497.00	\$103,570.00
Payments to NPS	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Other Revenue Sources	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

Section 12: What are the VTS Liability and Safety Programs?

Collision Coverage:

Comprehensive Coverage:

Property Coverage:

Public Liability Coverage:

Medical Coverage:

Collision Premium:

Comprehensive Premium:

Property Premium:

Public Liability Premium:

Medical Premium:

Other Insurance:

Other Premium:

Total Premium:

12.2 Who pays Insurance?

Contractor

12.5 Who conducts substance abuse screening?

No

12.3 Who pays Operator Ins.?

No

12.6 Who conducts safety training program?

No

12.4 Who pays special license?

Contractor

12.7 Who maintains substance abuse program?

Contractor

12.4 Who screens operator history?

Contractor

Who regulates VTS vessels and crews?

12.8 Number of injury claims in past 5 yrs?

0

Section 13: What are the VTS Maintenance Procedures?

13.1 Is there a written Maintenance Program?

No

13.2 Are there written Hazmat Program procedures?

No

13.3 Is there a written Maintenance Training Program?

No

13.4 Is there a written Safety Program for VTS maintainers?

No

13.5 Is AC Brake Certification required?

No

13.6 Are federal (e.g., OSHA) Records Maintained?

No

13.7 What is the number of Shopped Vehicles per day on a typical peak visitor season?

0

13.8 What is the number of preventable maintenance road calls made during FY 1996?

2

Section 14: What Future Plans are there for VTS Service

Planned Mods:

Incorporate September VTS into current contract. Increase Moraine Park Route from 1 trip per hour to every 30 minutes. Encourage visitors to use VTS.

Plan Reports:

Yes